



Business Analyst

Location: SKCL Harmony Square, Chennai

Roles & Responsibilities:

- Analyse and validates the business needs of a stake holder
- Collaborate with the Engineering team to determine the scope and vision
- Work with Stake holders and project team to prioritize collected requirements
- Develops and utilizes standard templates to accurately and concisely write requirements specifications.
- Translates conceptual customer requirements into functional requirements in a clear manner that is comprehensible to the engineering team.
- Creates process models, specifications, diagrams, and charts to provide direction to the engineering team.
- Actively work with Sales team on pre-sales proposal activities & high-level solutioning
- Work with Product Owner to define, prioritize requirements and accurately maintain requirements traceability.

Expectations:

- 3-4 years of experience as a Business Analyst
- Excellent analytical, mathematical, and creative problem-solving skills
- Excellent listening, interpersonal, written, and oral communication skills
- Logical and efficient, with keen attention to detail
- Highly self-motivated and directed
- Proven experience with business and technical requirements analysis, elicitation, modeling, verification, and methodology development

About the Company:

Zuper (<https://zuper.co>) is an AI and Big Data powered operating system for Enterprise Field and Remote workforce management. An all-in-one productivity suite for organizations to manage field and remote workforce in the most efficient manner and transform the customer experience. Zuper is the preferred platform for large enterprise organizations across the globe and a market leader in the Asia Pacific like IKEA, Ferrero, NIIT, etc.,. Organizations using Zuper have increased workforce utilization by 50%, reduced service turnaround time by 35%, increased customer adoption and profitability by 45%, operating more efficiently and reduced costs by over 30%.